

## Starting Something New 1

### Enough is enough!



#### Warm up:

- Have you ever had a job that you didn't like? Why didn't you like it?
- Are you someone who gets annoyed easily? Do you know anyone who is?
- Have you ever had someone be rude to you at work or at school? How did you respond?
- What is a job that you think you would hate, and why?



#### 1. Jason receives this email from his boss. Read the email and answer the questions.

Where is the report??!

Hi Jason, were you asleep in the meeting yesterday? I told you that I need your report as soon as possible, and now it's 24 hours later and I still don't have it. Obviously, this is not good enough. I don't care if you have to stay at work until midnight (but I'm *not* paying for overtime), you need to finish it and get it to me TODAY!

On top of that, could you come by and have a look at my computer? I'm having issues connecting to the printer, and Janet said you were good with computers. You can come to my office in your lunch break and see if you can fix it.

Oh, and one more thing, I know I said I would look at your request for a holiday by today, but unfortunately, I'm a bit busy at the moment, I'll let you know about that by next week.

Kind regards, Darius Brooks

Director of Organizational Excellence

- Why is Darius angry?
- What does Darius need help with, and why does he want Jason to help him?
- Why hasn't Darius looked at Jason's request for a holiday yet?
- Would you be upset if you got this email? What specifically is rude about this email?



## 2. Complete the sentences with the words in the box.

irritating/annoying	rude	sucks	upset / mad
can't stand	yell	drives me crazy/nuts	

- a) It ..... when websites have a million pop-ups and windows before you can even see the content.
- b) You really shouldn't ..... at your colleagues for making a mistake, it doesn't help them to learn.
- c) In some countries it is really ..... to talk loudly on public transport.
- d) You lost your job? I'm so sorry, that .....
- e) Please don't get ....., but I accidentally killed your flowers.
- f) I ..... it when people who aren't my boss try to tell me how to do my job!
- g) I like my job but having useless online meetings every week is so ....., I just want to do my work!




## 3. With a partner rate how annoying the situations are on a scale of 1 to 10 (10 is the most annoying). Try to use the phrases from the exercise above.

For example: *"I get really upset/mad when people do that."*

- a) People who eat with their mouth open.
- b) You are talking to someone, and they interrupt you multiple times when you are trying to make an important point.
- c) You have bought tickets to a concert for you and a friend, and the day before your friend tells you they can't come because they are busy.
- d) Right before an important online meeting your computer restarts for an automatic update which will take 15 minutes.
- e) In a room full of your colleagues, your boss yells at you for making a mistake, even though it was actually his mistake.
- f) You are exiting a train, and someone pushes onto the train before you can get off.
- g) You are working on a group project, and one person is not doing their part of the project and keeps making excuses for why they haven't done it.
- h) Someone sleeping next to you or near you is snoring very loudly.



 **4. Write 5 sentences describing how you feel about some of the examples from the exercise above using the phrases from exercise 2.**

For example: *"It drives me nuts when people snore."*

- 1) .....
- 2) .....
- 3) .....
- 4) .....
- 5) .....

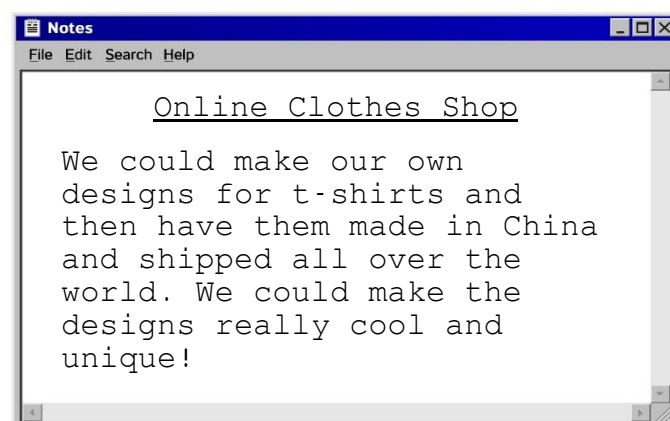
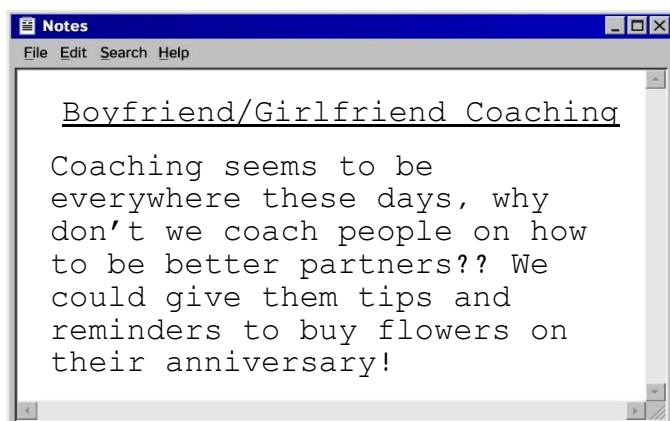
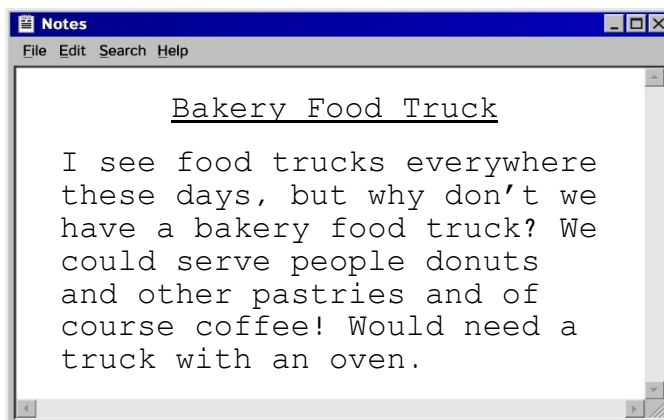
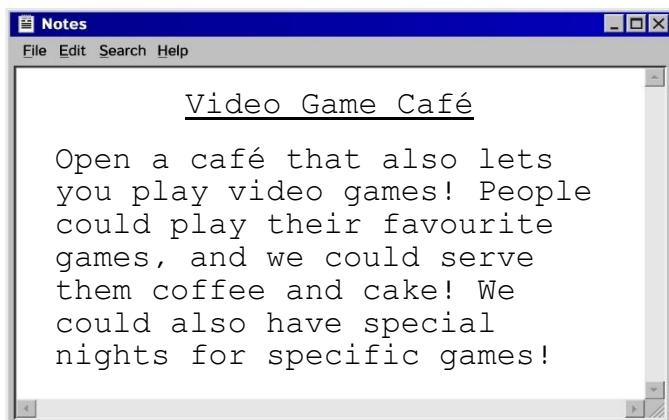
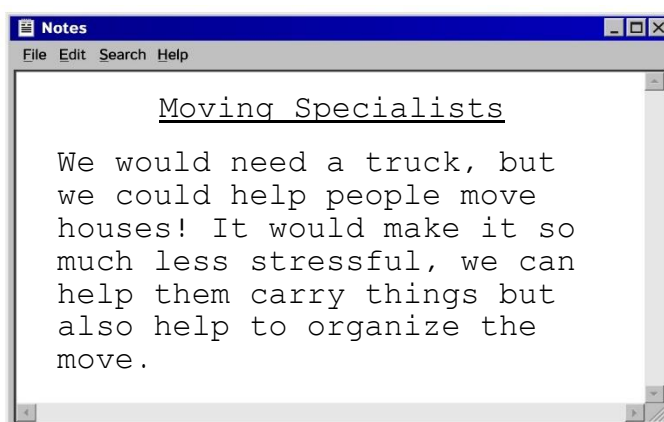
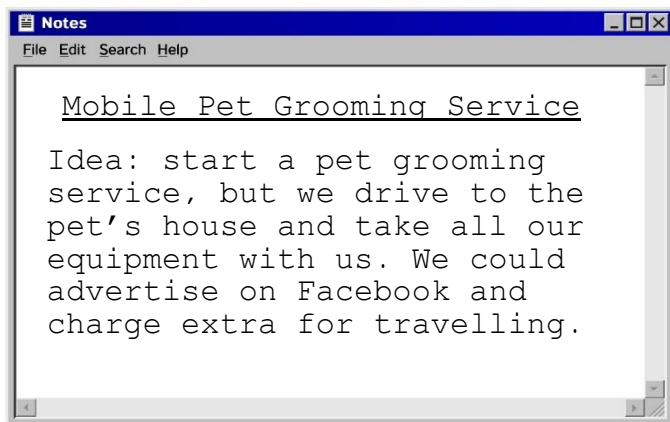
 **5. Listen to the conversation between Jason and Tessa about the email from exercise 1 and answer the questions.**

- a) Why was Jason's report late?
- b) What happened the last time Jason told his boss that he made a mistake?
- c) Why does Jason think his boss hates him?
- d) What are two reasons Jason doesn't like his job?
- e) What is Tessa's job?
- f) What are two reasons Tessa doesn't like her job?
- g) What are three reasons Tessa gives for why they should start a business together?



 **6. Look at Tessa's business ideas and say what you think you would like about running these businesses, and what would irritate you.**

For example: *"I think I would enjoy working with animals, but driving all over the city would drive me crazy."*



 **7. Now compare your sentences with a partner and have a discussion about running these businesses.**